

ACP-100

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ACP-100



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Exam A

QUESTION 1

Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)

- A. the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)
- B. the amount of time required for system administration



<https://vceplus.com/>

- C. the availability of a REST API
- D. the commercial apps you would like to use
- E. the ability to integrate with an external user directory (e.g. company LDAP directory)
- F. the number of workflows you will require

Correct Answer: BCD

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/cloud/compare-atlassian-cloud-vs-server-744721664.html>

QUESTION 2

You want to introduce Jira to your small non-profit organization.

Since you are unsure of the optimal deployment option you have gathered some requirements:

- You need to manage a team of up to 15 employees.
 - You need to be able to track a backlog of staff action items. ▪
- You want to easily visualize the progress of ongoing work.

The solution must require minimal administration since your organization only has a part-time IT volunteer.

What solution is most appropriate for your organization?

- A. Jira Service Desk Cloud
- B. Jira Software Data Center
- C. Jira Service Desk Data Center
- D. Jira Core Server

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

QUESTION 3

The marketing team has asked you to embed the trigger tab of an issue collector on several internal web pages and change its size, color, and text.

They also want the ability to track which webpage finally generated the underlying feedback issue.

You are not familiar with advanced issue collector configuration.

Which type of developer should you contact for assistance?

- A. Groovy
- B. JavaScript
- C. Velocity
- D. Python
- E. SQL

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/using-the-issue-collector-776636529.html>

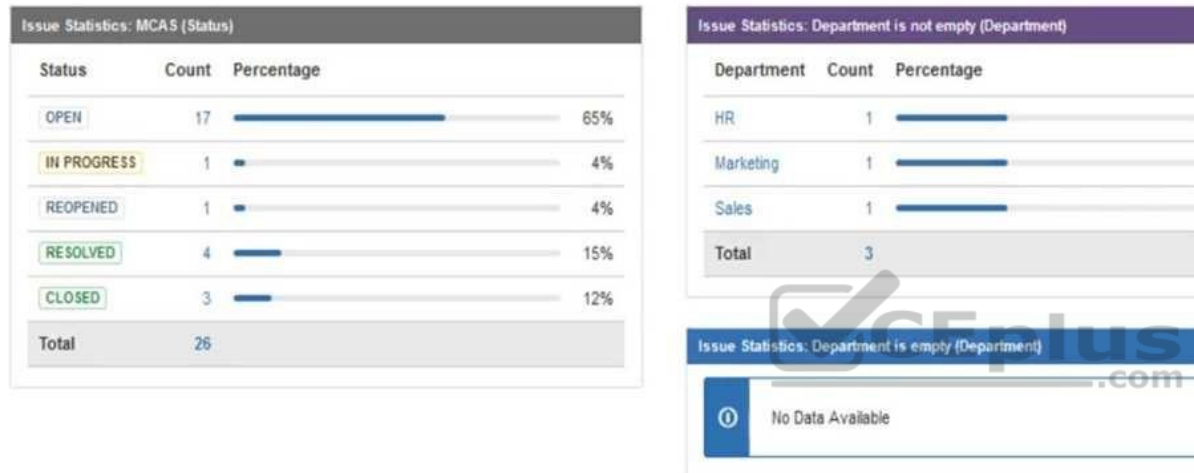
QUESTION 4

Jan asked you to create a new Select List custom field called Department for his project MCAS.

You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.

View the Exhibit to see Jan's entire dashboard.

- The first gadget shows 26 issues in the project by Status.
- The second gadget shows that there are three issues that have the new Department field set.
- The last gadget shows "No Data Available". The filter query for that gadget is "project=MCAS and Department is empty."



Why does Jan's gadget say "No Data Available"?

- The field is marked Optional in the Field Configuration.
- Jan does not have the proper Browse permissions.
- The field context on the Department field was not set to allow empty values.
- You created the field Department but did not re-index the MCAS project.
- The JQL query for the filter is not valid.
- There is issue security on the issues.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 5

You have planned, tested, and performed a Jira upgrade.

The upgrade appeared to be a success; however, after several hours of use, your users are reporting significant problems and you decide to roll back.

Which two effects do you expect to see after the rollback? (Choose two.)

- A. Emails will automatically be sent out to tell people about the rollback.
- B. New issues entered between upgrade and rollback will be lost.
- C. The color scheme will be set back to default to indicate there was a rollback.
- D. Jira will go back to the same schemes as before the upgrade.
- E. Jira will need to be reconnected to other systems it was integrated with.

Correct Answer: DE

Section: (none)

Explanation

Explanation/Reference:



QUESTION 6

Your user directories are configured as shown:

Directory Name	Type	Order	Operations
Company B (Deprecated)	Microsoft Active Directory (Read Only)	↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:49 PM Full synchronisation completed successfully
Crowd Server (inactive)	Atlassian Crowd	↑ ↓	Enable Remove Edit Test Synchronise Last synchronised at 6/19/17 3:18 PM
Company A	Microsoft Active Directory (Read Only)	↑ ↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:48 PM Full synchronisation completed successfully
JIRA Internal Directory You cannot edit this directory because you are logged in through it, please log in as a locally authenticating user to edit it.	Internal	↑	Edit

The Active Directory administrators have just started the process of copying all the users from the old Company B directory to Company A directory.

During this process, the group membership is being changed to allow for more fine-grained security control.

A large number of migrated users complain that they do not have the correct new group memberships.

Which configuration change should you perform?

- A. Reorder the directories so Company A is before Company B.
- B. Enable the Crowd user directory.
- C. Reorder the directories so the Jira Internal Directory is listed first.
- D. Synchronize the Company A directory.
- E. Disable the Company A directory.
- F. Disable the Company B directory.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:



QUESTION 7

After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably.

Which two methods can you use to debug and resolve this issue? (Choose two.)

- A. Ask the System Administrator for catalina.out logs and inspect for stack traces.
- B. Ask the System Administrator to enable the SQL log.
- C. Ask the System Administrator to set package com.atlassian to Trace logging level.
- D. Ask the System Administrator to add the app to the logger.
- E. Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging & Profiling.

Correct Answer: CE

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiraserver/logging-and-profiling-938847671.html> <https://confluence.atlassian.com/crowd/logging-and-profiling-24248601.html>

QUESTION 8

Your company will migrate to Jira. You plan to import with a CSV file.
Which fields are required as CSV columns for your import?

- A. Project
- B. Project, Summary
- C. Summary
- D. Project, Issue Type
- E. Summary, Issue Type

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Explanation:

Each CSV file must possess a heading row with a Summary column

Reference: <https://confluence.atlassian.com/adminjiraserver/importing-data-from-csv-938847533.html>

QUESTION 9

One of the HR managers created a filter and shared the subscription with members of the hr-managers group. The filter contains the following valid JQL query:

```
Manager = currentUser() AND Manager in membersOf("hr-managers")
```

Which issues will be included in the subscription?

- A. Only issues where the user who created the filter is listed in the Manager field.
- B. Only issues where the group hr-managers is listed in the Manager field.
- C. Only issues where the recipient of the email is listed in the Manager field.
- D. All issues where the user listed in the Manager field is a member of the hr-managers group.
- E. All issues that are assigned to any member of the hr-managers group.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 10

Some of your project owners would like to make their projects publicly accessible over the Internet. These projects will not require login. You could support this by allowing read-only anonymous access to the projects.

Which two additional factors should you take into consideration when setting this up? (Choose two.)

- A. Anonymous users could see other users' names.
- B. Anonymous users could export all issues from Jira.
- C. Licensed users might accidentally comment anonymously rather than logging in first.
- D. Internet search engines could index data.
- E. Anonymous users could find a full list of all your projects.
- F. Spam bots could add comments.

Correct Answer: BD

Section: (none)

Explanation



Explanation/Reference:

QUESTION 11

You have been asked to take on the administration of a second Jira installation in your company.

You were given the following information about user accounts:

- The company standard is to use Active Directory (AD) to provide user accounts.
- There are several Active Directory systems in use by different business units.
- The second Jira is **not** to be merged with your main Jira.
- The main Jira system is connected to Active Directory for user accounts.
- The second Jira is using internal user accounts, not Active Directory.
- People using the second Jira are using the same login ID as they would use in Active Directory.
- Your company would like to use Single Sign-on (SSO) but has not yet implemented it for either Jira system.

Which authentication method should you recommend?

- A. Change the new Jira to use your main Jira's directory services, as that is already reading your Active Directory services.
- B. Set up a Crowd server to get the user lists from all internal directories and AD, and use AD directly for the password checking.
- C. Set up a Crowd server to pull in all the AD services, and plan to migrate internal users.
- D. Change the new Jira to link directly to the required AD servers.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 12

Your HR project has two issue types:

- Join
- Leave

Both issue types share a field configuration, screens and the workflow.

You currently use the Due Date system field to indicate when someone actually joins or leaves.

New HR staff members complain that using the Due Date field is not very intuitive.

How can you help your HR team?

- A.
 - Create individual Join Date and Leave Date custom fields to replace the Due Date field.
 - Create separate screens for each issue operation and issue type. Delete the Due Date field.
- B.
 - Rename the Due Date field to Join Date and create a separate Leave Date custom field.
 - Create new screens for the Leave issue type and replace the Due Date field with the newly created field. Migrate existing field values to the new Leave Date field.
- C.
 - Create individual field contexts for each issue type.
 - Label the Due Date field as Join Date and Leave Date in their respective contexts. Associate each context with its matching issue type.
- D.
 - Create individual Join Date and Leave Date custom fields to replace the Due Date field.
 - Appropriately migrate existing data from the Due Date field to the new custom fields. Remove the Due Date field from all project screens.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 13

You install a new Jira instance using only the default configurations. A team approaches you to set up a project with the following specifications:

- There are four standard issue types and three sub-task issue types.
- The first sub-task will need a new screen for the Edit operation.
- The second sub-task will need new screens for both the Create and Edit operations. ▪

Everything else should use the default configurations.

How many new Screen Schemes do you need to create?

- A. 7
- B. 4
- C. 1
- D. 3
- E. 2



Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 14

A dashboard displays an Issue Statistics gadget as shown.

Status	Count	Percentage
IN PROGRESS	1	<div style="width: 12.5%;"></div>
TO DO	2	<div style="width: 25%;"></div>
BLOCKED	1	<div style="width: 12.5%;"></div>
DONE	1	<div style="width: 12.5%;"></div>
REJECTED	1	<div style="width: 12.5%;"></div>
READY FOR QA	2	<div style="width: 25%;"></div>
Total	8	

The dashboard owner wants to change the order of the statuses shown in the gadget to appear as follows.

1. To Do
2. In Progress
3. Ready For QA
4. Blocked
5. Rejected
6. Done



Which action will permanently arrange the statuses into the required order?

- A. Reorder the statuses on the Status administration page.
- B. Change the Sort Direction option in the gadget to Ascending.
- C. Change the category of the statuses.
- D. Add numbers to the status names to allow them to be sorted in numerical order.
- E. Change the gadget Sort By field to Total.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://community.atlassian.com/t5/Jira-questions/How-to-change-order-of-statuses-in-a-Two-Dimension-filter/qaq-p/320423>

QUESTION 15

A team of technical writers works in the WRITE project. The project uses a single, shared workflow.

To better match the team's way of working they request a workflow change:

- The initial status of their project's workflow should be changed from Open to Awaiting Inspiration.

You navigate to the Workflows section of the administration, update the Name of the status in the workflow designer and publish your change.



<https://vceplus.com/>

What are two implications of this change? (Choose two.)

- A. The workflow scheme for the WRITE project will need to be published before the change takes effect.
- B. Awaiting Inspiration will be created as a new Status in Jira.
- C. Transitions to the Awaiting Inspiration status will fail until the post functions for those transitions are updated.
- D. Filters and Gadgets that referred to the Open status by name will be broken.
- E. The Open Status will be changed to Awaiting Inspiration in all workflows using that status.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 16

A team requests updates to the behavior of some fields in the project. The project uses three issue types: Problem, Incident, and Change.

The desired configuration is shown below:

Issue Type	Severity (custom field)	Impact (custom field)	Priority (system field)
Problem	Required	Required	Hidden
Incident	Required	Required	Shown and optional
Change	Hidden	Hidden	Required

Which configuration update will meet the requirements?

- A. Configure individual screens for each issue type and update the priority scheme.
- B. Configure individual field configuration for each custom field and update the priority scheme.
- C. Create unique field contexts for each issue type for the desired fields.
- D. Configure individual field configurations for each issue type.
- E. Configure individual field contexts for each custom field and update the priority scheme.
- F. Configure individual screens for any combination of issue operation and issue type.

Correct Answer: E

Section: (none)

Explanation

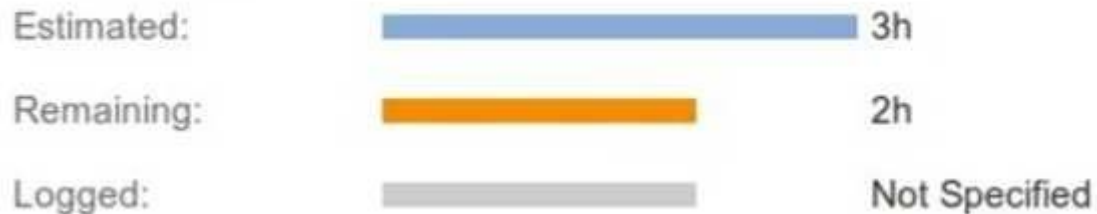


Explanation/Reference:

QUESTION 17

An issue is showing the Time Tracking section as follows:

Time Tracking



There is clearly an hour's difference between the Original and Remaining estimates.

Identify two possible reasons Logged Time is showing as Not Specified. (Choose two.)

- A. Time tracking was not enabled when the work was logged.
- B. The remaining estimate was adjusted without logging any effort.
- C. The hour's work was logged via a REST call by the user.
- D. The work log would have exceeded the project's time allowance, so it cannot be counted.
- E. The original estimate was increased.
- F. You do not have view permission to see the logged work.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiraserver/configuring-time-tracking-938847808.html>

QUESTION 18

One of your teams has noticed a spelling mistake in the name of an issue type.

What should you do before correcting the name of the issue type?

- A. Warn users that dashboard gadgets that refer to the issue type in their configuration will need to be updated with the corrected name.
- B. Warn users that saved filters using the issue type will not be able to find the issue type after the change.
- C. Update the issue type schemes to refer to the new name.
- D. Update the workflow schemes for the issue type to use the new name.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/adding-editing-and-deleting-an-issue-type-scheme-844500754.html>

QUESTION 19

You are setting up a new Jira instance and three new projects with shared configuration.

There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Different managers need to delete issues in different projects.
- B. Only some managers must be selectable from a custom field, depending on the project.
- C. Managers need to be able to create shared dashboards.
- D. Only managers who are project leads can see the restricted security level in their own projects.
- E. Any manager should be able to view the development tools in any project.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 20

Contractors will begin using your Jira instance.

You receive the following requirements for them:



They must be able to	They must NOT be able to
Create issues	Delete issues
Create dashboards	Share dashboards
@mention people in issues	Subscribe the team to emails that contain information based on filters
Transition issues	Make changes to more than one issue at the same time
Add Comments to issues	

How should you manage global permissions for the contractors user group?

- A. Grant them the Browse Users permission.
- B. Grant them the Bulk Change permission.
- C. Grant them the Jira System Administrators permission.
- D. Grant them the Manage Group Filter Subscriptions permission.
- E. Grant them the Create Shared Objects permission.

Correct Answer: A

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/managing-project-permissions-776636362.html>

QUESTION 21

A medical clinic has decided to use Jira. Their project will allow patients to file medical complaints.

The requirements for the project are as follows:

- Members of the group (jira-patients) must be able to see only their own complaints.
- Members of the group (medical-board) must be able to see all complaints.

Based only on these two requirements, which two configurations used together will satisfy them? (Choose two.)

- A. Implement an issue security scheme with three levels: (#1) Group (jira-patients), (#2) Reporter, and (#3) Group (medical-board).
- B. Implement an issue security scheme with two levels: (#1) Reporter and (#2) Group (medical-board).
- C. In the permission scheme, add Reporter and Group (anonymous) to Browse Projects and Create Issues.
- D. In the permission scheme, add Group (jira-patients) and Group (medical-board) to Browse Projects and Create Issues permissions.
- E. Implement an issue security scheme with one level: Reporter and Group (medical-board).

Correct Answer: BD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 22

Many projects share the same permission scheme and workflow scheme. The requirements in those projects are:

- Only Translators should be able to use the Translation workflow transition.
- The same team of Translators work across all the projects.

How should Translators be configured to meet these requirements?

- A. As a group

- B. As single users
- C. As a Group custom field
- D. As a User custom field
- E. As a project role

Correct Answer: E

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-projects-776636280.html>

QUESTION 23

The OPS team will start using Jira to track and approve Change Requests in the OPS project. They have these workflow requirements:

- Requests can be approved by two individuals only. ▪
- The approvers will change weekly.

Jira is connected to your corporate LDAP with Read-Only permissions.

What is the best way to structure permissions for the OPS project to support these workflow requirements?

- A. Create the group it-approvers in the Jira Internal Directory and have the approvers maintain it.
- B. Create a new project role for approvers and have the Project Role (Administrators) maintain it.
- C. Request the group it-approvers to be created in the corporate LDAP directory and add it to the Approve Issues permission for the project.
- D. Request the group it-approvers to be created in the corporate LDAP directory and have the Project Role (Administrators) maintain it in Jira.
- E. Add individual names to Project Role (Administrators) and add this role to the Approve Issues permission for the project.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 24

Your business owners have told you to use roles as much as possible in Jira because it allows them to do things that groups cannot do.

When considering this, you need to be aware of those actions in Jira that require the use of groups rather than roles.

Identify two actions in Jira that require the use of groups. (Choose two.)

- A. allowing users to use transitions in all the workflows
- B. granting Project Administration rights
- C. granting permissions to teams coming from Active Directory
- D. defining Issue Security levels
- E. granting system administrative rights
- F. controlling who can perform Bulk Change in a project

Correct Answer: BD

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/managing-project-roles-776636382.html>

QUESTION 25

You needed to replace the legacy Jira group all-staff-europe with a newly created all-staff-global group.

You created the new group and you migrated all users to the new group.
Then you deleted the legacy group.

Which four problems might users report after the change? (Choose four.)

- A. Filter subscriptions send out errors instead of issues statistics.
- B. Workflow transitions are hidden from certain users.
- C. Users are not able to perform bulk change operations.
- D. Users are not able to log in to Jira anymore.
- E. Comments that were restricted to the legacy group are lost.
- F. Filter results return an incorrect number of issues.

Correct Answer: BCEF

Section: (none)

Explanation

Explanation/Reference:

QUESTION 26

Critical production bugs in a Jira Software project are hidden with an issue security scheme that has a single security level.

Only project administrators are listed in the security level and granted the Set Issue Security permission.

A new requirement states that a few other Jira Core users, who have Browse Projects permission, should be able to see the hidden issues. These users will vary per issue and be selected from across various groups.

What needs to be added to the security level?

- A. Application access
- B. User custom field value
- C. Group custom field value
- D. Project role
- E. Single Users
- F. Group

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-issue-level-security-776636711.html>

**QUESTION 27**

Inspect your current Incoming Mail Handler configuration:

Mail Handler

Name*

Server

Delay
Delay between running time, in minutes

Handler

Folder Name
This service will retrieve data from [jira.home]/import/mail

Identify one reason why the current configuration is not fetching emails as planned.

- A. The blank space in the Incoming Mail Handler name will cause internal errors.
- B. The syntax of the specified Folder Name is invalid and should be corrected to '/spam'.
- C. A delay of 10000 minutes is not a valid setting and will cause an error.
- D. The external mail service is not able to write the messages to the specified folder.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/jirakb/troubleshoot-incoming-mail-in-jira-service-desk-790960076.html> **QUESTION 28**

You need to make the following changes to an existing workflow:

1. A transition should only be available if code has been committed against the issue.
2. Only users in a specific project role can see a transition
3. Issues must not be commented on in a specific status.
4. The resolution should be set automatically.

5. A transition should send out a specific notification email.

Which workflow elements will you use to implement the desired changes?

- A. 1 condition, 1 validator, 2 post functions, 1 property
- B. 2 conditions, 2 validators, 1 property
- C. 1 condition, 1 validator, 1 post function, 2 properties
- D. 2 validators, 2 post functions, 1 property
- E. 2 conditions, 2 post functions, 1 property

Correct Answer: C

Section: (none)

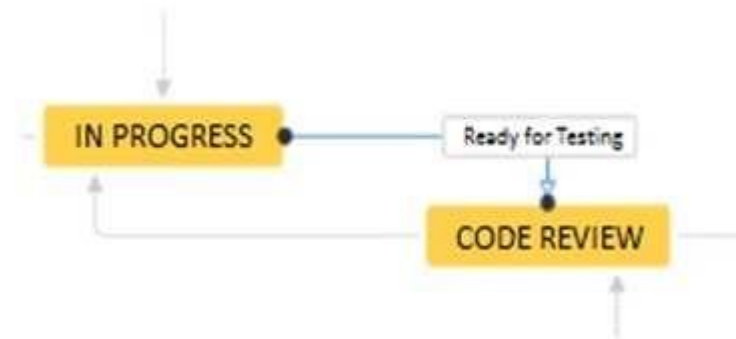
Explanation

Explanation/Reference:

QUESTION 29

A user says she can see the Ready for Testing transition but cannot successfully execute it.

Why can't the user execute this transition?



- A. The status property of Code Review prevents the Developer role from executing the transition.
- B. A Condition on the transition requires the user to be in the Developer role.
- C. A Validator on the workflow transition requires the user to be in the Developer role.
- D. The status property of In Progress prevents the Developer role from executing the transition.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 30

You have a project with several issue types, associated unique workflows, and a number of components.

The decision has been made to have all new issues assigned automatically.

To that end, you've set default assignee(s) for the project lead, component leads, and removed the Assignee field from the screens associated with the Create Issue operation.

One of the issue types is still being created without an Assignee.

What is the most likely cause of the problem?

- A. The issue type's field configuration for Component/s is not set to Required.
- B. The default assignee for the issues' component is still set to Unassigned.
- C. The post function Assign to Lead Developer is missing in the create transition.
- D. Users creating this issue type do not have the Assign Issue permission.
- E. The assignee is being set to Unassigned in the first post-function of the create transition.

Correct Answer: E

Section: (none)

Explanation

Explanation/Reference:

QUESTION 31

Your administration project is configured as follows:

- there are three issue types that all share a single workflow
- all project users are members of the Project Users project role
- all members of the Administrators project role have the Set Issue Security permission
- project administrators are the only users who can create issues

You are tasked with replacing the Project Users project role with three distinct team project roles, each solely responsible for one of the issue types.

Which additional requirement can be met by individual workflows per issue type?

- A. The system field Component/s needs to be required when creating two out of the three existing issue types.
- B. Each issue type needs a dedicated set of individual project components.
- C. The reporter and current assignee of each issue should always have access to view it.
- D. Only members of the dedicated teams should be able to view and work on the issues they are responsible for.
- E. Individual notifications should be sent out depending on the selected issue type.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 32

You are prompted to perform a re-index after you have made configuration changes to a very large Jira instance.

Which reason would justify re-indexing only a project instead of a full re-index of the instance?

- A. Workflow changes were limited to the project's unique workflow.
- B. Time tracking was modified for the project.
- C. Only custom fields used by the project were modified.
- D. Only project users would be affected by the re-index.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

Reference: <https://confluence.atlassian.com/adminjiraserver079/search-indexing-950288998.html>

QUESTION 33

Your project is configured as follows:

- several issue types, components and versions
- a single, simple unique workflow – OPEN --> IN PROGRESS --> DONE

- Fix Version(s) can be set on the transition to IN PROGRESS
- Component(s) are required and new issues are automatically assigned to component leads
- all component leads are members of the Administrators project role Now you have to

implement the following requirements:

- an affected version needs to be added to the issue upon creation
- only component leads can choose or add a fix version when the issue is transitioned to IN PROGRESS

What two configurations are *prerequisites* to meet the requirements? (Choose two.)

- A. Ensure Affects Versions/s is required in the used field configurations and on the correct screen.
- B. Add a condition limiting execution to the Administrators role to the IN PROGRESS transition and require Fix Version/s to be set.
- C. Ensure Component/s, Affects Versions/s, and Fix Version/s are required in the used field configurations.
- D. Ensure that only members of the Administrators project role have Resolve Issues permission.
- E. Add a condition limiting execution to the IN PROGRESS transition to the current assignee.

Correct Answer: DE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 34

The Release Manager is having problems caused by inconsistent naming of versions across projects. He would like to use a more consistent naming convention.

The developers do not know the naming convention, and are happy to let the Release Manager rename versions when they get the names wrong.

The projects all use the Default Permission Scheme.

Which action would allow the Release Manager to update the versions in the projects?

- A. Change the Manage Versions permission in the permission scheme.
- B. Change the workflow to allow the Release Manager to update versions.
- C. Add the Release Manager to the Administrators project role.
- D. Add the Release Manager to the developer role.

Correct Answer: B



Section: (none)
Explanation

Explanation/Reference:

QUESTION 35

One of your teams is maintaining and updating an application that has grown into three distinct modules.

The modules are on different release cycles. The team is struggling to track the versions of the modules, because they have similar numbering schemes.

Which action would you recommend?

- A. Define an issue type for each module.
- B. Create a new Version field for each module.
- C. Split the modules into separate components.
- D. Split the project into several projects, one for each module.

Correct Answer: B

Section: (none)

Explanation



Explanation/Reference:

Reference: <https://jira.atlassian.com/browse/JRACLOUD-3501?page=com.atlassian.jira.plugin.system.issuetabpanels%3Acomment-tabpanel&showAll=true>

QUESTION 36

One of your project owners is struggling with reporting and sorting issues in her project. Currently, the classification of the issues is no more useful than a list of things that need to be done.

The project owners would like to establish the following:

- more classification of issues, so issues can belong to several classes
- the ability to edit classes
- a way to link a class to an owner

How would you help this project owner improve issue reporting and sorting?

- A. Add a custom field of type Select List (multiple choices) for class, linked to a class-owner field.
- B. Ensure the component field is available in the project and demonstrate how to use it.
- C. Add a new labels field for the project, with labels containing the owner names.

- D. Add a custom field of type Select List (cascading) with classes in the first tier and owners in the second tier.
- E. Add a custom field of type Select List (multiple choices) for class, naming an owner in the options.

Correct Answer: E

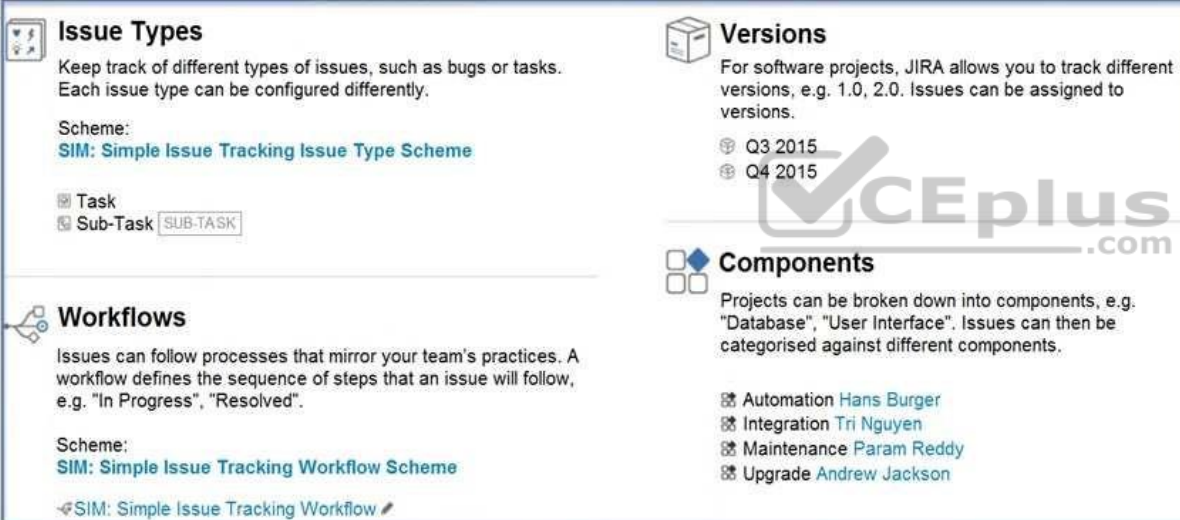
Section: (none)

Explanation

Explanation/Reference:

QUESTION 37

The operations team currently uses the OPS project to track their tasks. They have a new requirement to begin handling change requests. Inspect the partial summary of the current OPS project configuration:



The screenshot displays the configuration for the 'Simple Issue Tracking' project. It is divided into four main sections:

- Issue Types:** Describes tracking different types of issues like bugs or tasks. The scheme is 'SIM: Simple Issue Tracking Issue Type Scheme'. It lists 'Task' and 'Sub-Task' (with a 'SUB-TASK' label).
- Workflows:** Explains that workflows mirror team practices. The scheme is 'SIM: Simple Issue Tracking Workflow Scheme'. A link is provided for 'SIM: Simple Issue Tracking Workflow'.
- Versions:** For software projects, JIRA allows tracking different versions (e.g., 1.0, 2.0). It lists 'Q3 2015' and 'Q4 2015'.
- Components:** Projects can be broken down into components (e.g., 'Database', 'User Interface'). It lists four components: 'Automation' (Hans Burger), 'Integration' (Tri Nguyen), 'Maintenance' (Param Reddy), and 'Upgrade' (Andrew Jackson).

Which two requirements would require creating a new project? (Choose two.)

- A. Change requests will not use versions.
- B. Change requests will have different component leads.
- C. Change requests will have a different workflow.
- D. Change requests will notify different people for all system events.
- E. Change requests will require the Due Date field to be populated.

Correct Answer: DE

Section: (none)

Explanation

Explanation/Reference:



<https://vceplus.com/>

